

# General Terms and Conditions

- **Flights** to and from Germany are to be arranged by the participants.
- **Visas** are to be arranged by the participants.
- **Insurances** are to be arranged by the participants.
- **No refund** on unutilized services. The package fees do not include items of personal nature such as laundry, charges for credit cards, telephone calls, bar or minibar, pay TV channels etc.
- **Cancellation policy and refund:** any cancellation of registration by the attending participant will be subject to cancellation charges as under:  
Cancellation up to
  - six weeks before the start of the course: 500 €
  - four weeks before the start of the course: 30% of the costs.
  - two weeks before the start of the course: 50 % of the costs.

The remaining amount will be sent to you within 2 weeks of cancellation or in case of late cancellation within one week after the end of the course. The Kiel School of Reproductive Medicine accepts no responsibility.

- **Responsibility:** It is understood, that the Kiel School of Reproductive Medicine acts as agent only for all services covered hereby. Further the Kiel School of Reproductive Medicine shall not be responsible for any loss, injury or damage resulting from acts of gods, dangers, fire, breakdown of machinery, equipment or vehicles, acts of government authorities, wars, civil disturbances, riots, thefts, pilferage, epidemic, quarantine or any delays or changes including any extra expense which the passenger may include as a result of any of the forgoing causes.
- **Brochures Accuracy:** although every effort has been made to ensure the accuracy of the information at the time of printing we cannot accept responsibility for any errors or omissions and reserve the right to vary, amend or cancel any of the assuagements featured in this tariff/ brochure should we find such alterations necessary. We will of course do our best to inform you of changes, but the prices may be subject to change without notice as well as ownership. The details and information included in the tariff are subject to change and all liability for loss, disappointment, negligence or other damage caused by this is hereby excluded.